

FasTrak® Customer Service Center
P.O. Box 26898 | San Francisco, CA 94126
877-BAY-TOLL (877-229-8655)
415-974-6356 (FAX)
(+1) 415-486-8655 (Outside the United States)
bayareafastrak.org

FOR OFFICE USE ONLY	
Account Number	

FIRST NAME* COMPANY	tillett (i todot p	rint or type) * Required	☐ Individ	dual 🗌 Business	(Contact Name Required)	
COMPANY	FIRST NAME*			LAST NAME*		
ADDRESS*						
CITY*			STATE* ZIP C	CODE*		
PHONE NUMBER (Mobile p	preferred)		EMAIL*			
All License Plate Accoun	t correspondenc	e (except statements) is by	email only.			
would like to receive my	statements via	Email (monthly) or Po	ostal mail (quarterly)			
PAYMENT OPTIONS	(SELECT ONE)					
☐ Credit Card: By se	lecting this on	tion. Lauthorize BATA to	charge my credit card after	toll crossings.		
U VISA U Maste	ercard $\square$ Am	erican Express Disco	over			
				WATURE (D	(1)	
CREDIT CARD NUMBER			EXP DATE (MM/YY) SIG	NATURE (Required to	or credit card payment)	
Cash or Check: Ma	ake check or m	oney order payable to <b>"F</b>	asTrak Invoice Processing	Department."	Please include	
license plate numb	er on the chec	k. Mail this form and pay	ment to the address above	•		
DO NOT SEND CA	SH RY MAIL	ash navment can be mad	de at Cash Payment Locatio	ns after vou re	ceive vour	
			ww.bayareafastrak.org/Cas	-	-	
877-229-8655 for		. TO TITIC A LOCALIOTI VISIL W	ww.bayarearastrak.org/Cas	STILUCATIONS OF	Call	
г	assistance.					
TOTAL AMOUNT \$		(Minimum \$10.00)				
/EHICLE INFORMATI	ON (Maximum 5	vehicles)				
LICENSE PLATE #	STATE	VEHICLE MAKE	VEHICLE MODEL	YEAR	START DATE *	
=		om today's date. By setting a Star	t Date in the past, you are accepting	responsibility for ar	ny tolls associated with	
Start Dates may be backdate hat vehicle since the indicate		om today's date. By setting a Star	t Date in the past, you are accepting	responsibility for ar	ny tolls associated with	
hat vehicle since the indicate	ed Start Date.	om today's date. By setting a Star		responsibility for ar	ny tolls associated with	
hat vehicle since the indicate	TION How did		ense Plate Account?	responsibility for ar	ny tolls associated with	
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Please read this License Plate Account Agreement ("Agreement") carefully. By opening a License Plate Account to pay for San Francisco Bay Area bridge tolls you agree to the following terms:

**General:** This Agreement with the Bay Area Toll Authority ("BATA") and the Golden Gate Bridge, Highway and Transportation District ("Golden Gate Bridge"), collectively referred to in this Agreement as "the Agencies," allows you to pay for toll transactions on the Golden Gate, Antioch, Benicia-Martinez, Carquinez, Dumbarton, Richmond-San Rafael, San Francisco-Oakland Bay, and San Mateo-Hayward bridges by opening a License Plate Account and providing the requisite information in connection with your Application (as defined below). Express Lanes or any other toll facility in California are not eligible for payment via a License Plate Account. Failure to provide proper payment on these facilities will result in toll or other violations and additional fees and penalties.

This Agreement accompanies and is part of each License Plate Account application ("Application"), which is available at: https://www.bayareafastrak.org/en/support/forms.shtml.

## You agree to:

- Pay all the tolls charged to your License Plate Account.
- · Obey all applicable laws, policies, and regulations, and observe posted speed limits.
- Promptly review your statement and notify the Customer Service Center ("CSC") (online by logging into your account, by phone or in person) of any questions regarding charges. Charges not questioned within 30 days of notice will be deemed valid.
- Promptly report any changes to your name, email/mailing address, vehicles, license plate numbers, and, if applicable, credit card number, security code, and expiration date, and any other information required by the Application when that new information is first known. You remain liable for all tolls charged to the vehicle(s) on your account until you have notified the CSC of any changes in vehicle ownership.

## Payment Method, Minimum Account Balance, Fees and Charges:

- 1. Your account will not be charged until after crossing the toll plaza.
- 2. If you select the credit card option you authorize BATA to charge your credit card the amount of each toll, plus any applicable transaction fees.
- 3. You may also pay by cash or check. In such case, you must pre-fund the account by maintaining a minimum balance sufficient to pay for the full amount of onetoll. Pre-funding the account is optional if you authorize BATA to charge your credit card. Partial tolls will not be charged to the account.
- 4. For transactions on the Golden Gate Bridge, Antioch, Benicia-Martinez, Carquinez, Dumbarton, Richmond-San Rafael, San Francisco-Oakland Bay, and SanMateo-Hayward bridges crossing the bridge with insufficient funds will first result in invoices for toll charges incurred being sent to the vehicle's registeredowner. Invoices not paid by the invoice due date as shown on the invoice will be processed as violations that are subject to fees and penalties as provided by law. See https://www.bayareafastrak.org/en/tolls/toll-locations.shtml for the toll schedule.
- 5. You agree that a \$25 fee may be charged to your account for checks returned by your bank or financial institution.
- 6. You agree that BATA may charge a fee for providing extra statements. Please see https://www.bayareafastrak.org or phone 877-229-8655 for current fee amounts.
- 7. You agree to waive all interest or benefits, if any that may accrue on any prepaid balances.

**Termination:** The Agencies may terminate this Agreement at any time and for any reason, including, without limitation, (1) your failure to pay any balance due within the time stated in any correspondence in connection with your License Plate Account or (2) your failure to incur any activity on your License Plate Account for 12 months or more. You may terminate your License Plate Account at any time by submitting a completed Account Closure Form.

Upon termination of a License Plate Account, any balance will be refunded to you within thirty (30) days, without interest, by check or credit card. Following any termination, you remain responsible for payments owed under this Agreement. If your License Plate Account balance is insufficient to cover outstanding charges, you will remain liable for all such amounts. If such unpaid charges are not promptly remitted, you may become liable for additional service charges, fines, or penalties, in accordance with applicable law, and you may be subject to collection actions for any unpaid balance.

Changes: The Agencies reserve the right to change the terms of this Agreement and these policies at any time by providing email notice to you. You will be deemed to have received such notice ten (10) days after the notice is sent. Anyone who does not provide an email address can obtain updates to this Agreement by visiting https://www.bayareafastrak.org.

Release and Indemnity: You hereby release the Agencies and their directors, commissioners, officers, employees and agents from all loss, damage, or injury whatsoever, known or unknown, arising out of or in any manner connected with the use of or participation in the License Plate Account program. You agree that neither the Agencies nor their directors, commissioners, officers, employees, or agents will incur any obligation or liability for any such loss, damage or injury. You agree to indemnify, protect, and hold harmless the Agencies and their directors, commissioners, officers, employees, and agents from all liability for any loss, damage or injury to persons or property arising from participation in the License Plate Account program.

Failure to Comply: Your failure to comply with any portion of this Agreement may result in your transactions being processed as violations under California Vehicle Code Section 4770, California Vehicle Code Section 40250 et seq., and any other applicable law. If violations occur, you will be subject to all fees, fines and penalties, and unpaid violations may be referred to collection or result in the Department of Motor Vehicles withholding your vehicle registration(s), as provided by law. The Agencies reserve the right to debit your account for unpaid violations, including, without limitation, fees and fines.

Personal Information Notice: Agencies' treatment of personally identifiable information is described in the Privacy Policy available at:

http://www.bayareafastrak.org/en/support/privacy.shtml. Your disclosure of personally identifiable information related to the License Plate Account program is voluntary. However, failure to provide the information requested may result in delays in the processing of your Application, updating account information, or in your inability to use all features of the License Plate Account program. Personally identifiable information provided by you will not be made available to third parties except as described in our Privacy Policy. You retain the right to inspect and edit all personally identifiable information pertaining to your License Plate Account. Any inquiry or request to obtain information, in accordance with the above provisions, should be directed in writing to the Customer Service Center (CSC), along with your name, address, and account number, available at: https://www.bayareafastrak.org, by electronically submitting a Comment Form found on the "Contact Us" page at https://www.bayareafastrak.org, or by telephoning the CSC at (877) BAY-TOLL or 877-229-8655.

**Governing Law:** This Agreement shall be interpreted in accordance with the laws of the State of California without giving effect to any choice- or conflict-of-law rules that would cause the application of the laws of any jurisdiction other than the State of California. If any term of this Agreement is found to be invalid, such invalidity shall not affect the validity of the remaining terms.